# Workplace Mental Health and Wellbeing Programs



# How much is mental ill health costing your business?

Mental illness costs the Australian economy over \$11 billion per year in lost productivity.

The estimated total employer cost for depression in the workplace is \$8,025 per affected individual per year.



# The case for **investing in mental health and wellbeing** is compelling



Research shows that the majority of mental illness seen in the workforce is treatable, and possibly even preventable.

Establishing a mentally healthy workplace increases productivity, reduces turnover, reduces costs incurred from absenteeism, presenteeism and worker compensation claims. Your organisation attracts and maintains talent, becoming an employer of choice.

Moving beyond a risk management approach to a focus on mental health and wellbeing becomes a lever to improve organisational performance.

The Institute's workplace mental health research program is dedicated to understanding the links between work and mental illness, and translating the research into training programs to prevent workers becoming ill and leaving the workforce.

Dr Sam Harvey, Consultant Psychiatrist and Research Fellow,
 Black Dog Institute, Senior Lecturer in Workplace Mental Health, UNSW

# Bringing research-informed best practice into your organisation

Black Dog Institute is renowned for its research into developing mentally healthy workplaces. Research drives the design of all our organisational training programs – to increase workplace resilience and empower staff and management to proactively address the mental health of themselves and their fellow workers.

Focussing on prevention, our skills-based workshops are delivered by experienced clinical facilitators and address issues at the individual, team and organisation levels.

Our programs are built on five evidence-based areas to improve workplace mental health.

#### Understanding mental health

- dispel common myths about mental illness and mental wellbeing
- understand the signs and symptoms of common mental illnesses
- understand the concept of mental health and wellbeing

### Getting help, providing support

- develop the skills to have effective conversations with colleagues and team members about mental health
- learn strategies to keep people at work and get them back into work after absence due to mental health issues
- consider strategies to manage complex cases

### Organisational resilience

- identify the risk and protective factors to mental health and wellbeing in your workplace
- develop practical strategies to minimise risk and increase protective actions
- understand a framework for developing mental health policy

### Mental health and change

• develop the skills to manage effective change and protect team members' mental health and wellbeing through the change process

#### Personal resilience

- understand the concept of resilience and how it contributes to mental health and wellbeing
- understand the role of stress and identify your personal stress signature
- explore practical strategies to develop resilience in the physical, cognitive, emotional and values-oriented domains



### Relevant research projects

- The Black Dog Institute is proud to host the world-leading Workplace Mental Health Research
  Program in partnership with the NSW Department of Health and the University of NSW.
   The main aim of this research program is to quantify, evaluate and understand the links between
  work and mental health.
- Australia's first research review of workplace mental health has identified proven techniques to
  improve mental health at work. The review, titled 'Developing a Mentally Healthy Workplace:
   A review of the literature', was conducted by Black Dog Institute and UNSW for the Mentally
   Health Workplace Alliance and launched by the Chair of the National Mental Health Commission
   Professor Alan Fels.

## A flexible approach to program design

As every business is different, we work closely with our clients to design, deliver and evaluate training that matches their unique priorities and needs. Our expertise ensures this is an easy and well supported process. Customisation can include: content focus, imagery, corporate messaging, contextualised workplace scenarios and case studies.

We are committed to developing effective strategies for implementation that set the direction of workplace mental health throughout each level of an organisation.

We know that effective behaviour change only occurs through multiple points of contact and repeated exposure, so we also provide you with a range of resources to provide ongoing support alongside training delivery.



#### **SITUATIONAL ANALYSIS**

identifies key issues, priorities and objectives which leads to customisation of training materials.



through interactive, skillsbased workshops or presentations delivered face to face by experienced clinical facilitators. Session length is flexible from one to six hours. Online programs can also be developed.



#### **EVALUATION**

of training is carried out through pre- and posttraining measures of knowledge and attitude, with the option of three or six month follow up to evaluate impact over time.



made available via organisational channels (intranet, newsletters etc) include reinforcing explainer videos, clinically proven online tools and apps, fact sheets and online self tests.





#### CASE STUDY:

#### Program design and national delivery



engaged Black Dog Institute to design and deliver training interventions to support its established workplace mental health and wellbeing priorities.

delivered to all staff across the organisation, through face to face workshops and integrated web-based delivery designed to capture remote on developing an understanding of personal resilience and its importance in maintaining good practical strategies which could be applied in the workplace.



#### CASE STUDY:

Strategic boardroom briefing, policy development and training programs

This representative sporting body engaged Black Dog Institute to brief its Board on the impacts of workplace mental health and wellbeing and to work with its senior executives to develop a mental health and wellbeing policy. As a follow up to the policy development, Black Dog Institute worked with HR and WHS managers to customise and deliver interactive, face to face workshops to senior executives, people leaders and team members, with the objectives of:

- promoting mental health and wellbeing through practical activities and strategies at an organisation and team level
- providing everyone across the organisation with the skills to have effective conversations with team members and colleagues about mental health
- training people leaders to manage their teams for positive mental health and wellbeing
- increasing knowledge across the organisation about common mental health issues, reducing stigma, promoting early help seeking and building resilience.

# You can trust us to **deliver**

- Relevance. The Institute's unique operational model –
  which integrates research findings, clinical activities, and
  consumer and carer perspectives means our educational
  programs draw on the best available evidence and are
  innovative, relevant, and skills based.
- Measurable outcomes. We work with you to conduct pre and post training evaluation of key workplace mental health measures, using organisational data and BDI evaluation tools, ensuring you can see and measure the impact of our interventions.
- Expertise. Our workplace facilitators are experienced educators and clinicians in mental health and international experts in organisational change management. They know what they are talking about, and how to talk about it in an engaging, practical way.
- Credibility. The Black Dog Institute is a leading Australian and international research authority on workplace mental health, depression and bipolar disorder, e-mental health initiatives and suicide prevention.
- Community impact. As a non-profit organisation, all funds raised are invested back into the community through our research, eHealth and community education programs.

# Organisational clients investing in Black Dog wellbeing programs

St George

СВА

Westpac

**CHEP** 

NRL

NSWRL

Cisco

Sensis

Vale Australia

Xstrata Coal

**Forestry Corporation** 

of NSW

Department of Defence

**NSW Police** 

**Australian Trade Commission** 

Sydney Trains

Virgin Australia

Qantas

Australian Legal Practice Management Association

Tress Cox Lawyers

Australian Government

Solicitor

#### Contact us

To enquire about our Workplace Mental Health and Wellbeing Programs, please email us at **workplace@blackdog.org.au** 

Visit us at **www.blackdoginstitute.org.au** or follow us on Twitter and Facebook: **@blackdoginst** 

